

STRATEGIC PLAN

2024-2028



By the end of 2023, we had successfully reached 130 remote communities, conducted over 2,000 outreach clinics, and provided more than 80,000 patient visits in remote, underserved communities.

In addition to Medicycles, we develop other programs to address gaps identified through our work. These include our technical assistance project, which helps the Ugandan Ministry of Health improve service delivery in underserved areas, our Treat & Teach family planning program, and our efforts to digitize health facilities.

Our approach emphasizes sustainability by leveraging existing resources, building the capacity of health facilities and communities, and fostering financial sustainability in service delivery.

Currently operating in Uganda, HAC aims to expand its successful model to other countries. Our work has garnered support from various partners, including The Bergstrom Foundation, PATH Digital Square, Beckon Foundation, The International Foundation, ViiV Healthcare, and others.

ABOUT HAC

Since our founding in 2014, Health Access Connect (HAC) has been dedicated to linking remote communities to healthcare. We focus on improving access to healthcare in these underserved areas by building capacity within public health systems and empowering the communities they serve.

Our flagship program, Medicycles, sets up community-led outreach clinics in remote areas, ensuring that healthcare reaches those who need it most.

OUR VISION

To set the standard for sustainable, equitable healthcare in marginalized communities

OUR MISSION

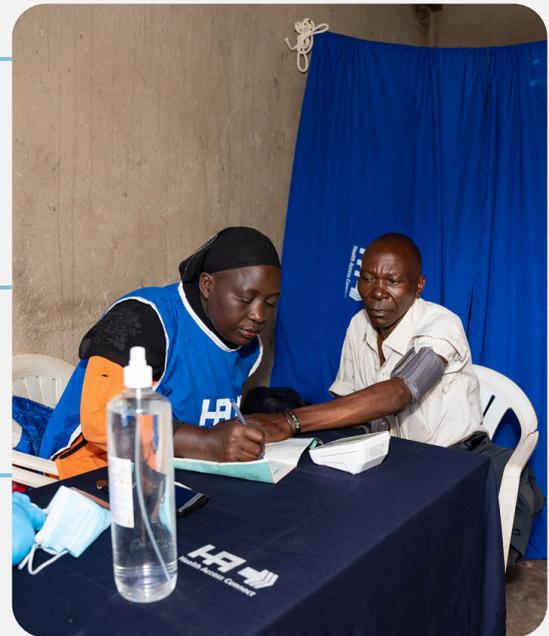
To link remote communities to healthcare.

OUR CORE VALUES

Do a lot with a little. We optimize resources and find innovative solutions to maximize impact.

Sustainability from day 1. We build programs designed for long-term success within the impact.

Share and collaborate. We work alongside communities and partners to achieve a greater collective impact.



Root for each other. We foster a supportive and empowering work environment for our dedicated team.

Tell it as it is. We value transparency and share our progress and challenges openly.

OVERVIEW OF OUR STRATEGIC PLAN

Our goal is to improve healthcare for over 1 million people living in remote areas by 2030. HAC's Strategic Plan 2024-2028 aims to achieve this vision through a three-pronged approach:



Set up community-led outreach clinics in remote areas to ensure direct access to essential healthcare services.



Develop and implement additional programs based on the specific needs of these communities, addressing gaps in service delivery.



Provide technical assistance to help others improve healthcare delivery in underserved areas.

By sustainably improving access to healthcare in remote, underserved villages, we enhance the health and well-being of these communities and strengthen the capacity of the public health system to serve them effectively.

THE CHALLENGE

In many parts of the world, especially in low and middle-income countries like Uganda and across Africa, millions of people face significant barriers to accessing basic healthcare. **For those living more than 5 kilometers from the nearest health facility, access to healthcare is severely limited, resulting in worse health outcomes.** Public health systems in Uganda and other parts of Africa are tasked with serving millions of people but are constrained by limited resources, making it difficult to build new health facilities or hire additional staff.

Demand for healthcare services in these remote communities is high, but the distance to health facilities and the cost of travel often prevent people from receiving the care they need. Mobile outreach activities, which bring doctors, nurses, and other healthcare workers to these remote areas, have proven effective in improving access to health services by "bringing the health facility to the patient." However, these activities can be expensive and are often dependent on international aid. They are frequently lower-priority initiatives because they are challenging to implement and maintain.

Despite the critical need for mobile outreach services, community health initiatives are often underfunded and treated as an afterthought. Additionally, communities are rarely involved in the leadership and financing of these health services. **By investing in sustainable mobile outreach programs** and involving local communities in their planning and implementation, **we can ensure that people in remote, underserved areas receive the healthcare they need,** leading to healthier lives and stronger communities.



OUR APPROACH

We help remote communities to bring public doctors, nurses, and medicines to their village on a monthly basis.

Identify remote, underserved communities

Partner with local governments and map out the need.

Organize and partner with community groups

These groups agree to host the outreach clinics.

Create a supportive environment for the outreach to begin

Provide basic supplies and equipment to health facilities and motorcycle loans and shelter grants in communities that need them to conduct outreaches.

Help healthcare workers to provide services and medicines

Ensure that they have all that they need to serve their patients.

Empower communities to lead and sustain the outreaches

Communities collect contributions (~\$0.53 per person collected by the community group) and pay for the travel costs of the health workers. All services and medicines are provided for free, and the outreaches are not dependent on foreign aid.



WHERE WE ARE GOING

This plan outlines our vision for the next five years (2024-2028). Our core values guide our actions: maximizing impact with limited resources, prioritizing sustainability, and fostering collaboration, transparency, and teamwork.

Current State

HAC currently operates as a vital link between remote communities and healthcare. We run successful community-led outreach clinics and focus on underserved populations. However, our reach remains limited, impacting a fraction of the population who need our services in Uganda and beyond.



Desired Future

Our goal is to improve healthcare access for over 1 million people in remote areas by 2030. This ambitious goal requires strategic growth and innovation to expand our services and impact.

Our Strategic Plan

By 2028, we plan to...



Grow operations

Reach 600 remote communities. Expand community-led outreach clinics, establish programs that address unmet needs in the community, and provide technical assistance to governments and service providers.



Provide high-quality service

Innovate through continuous improvement and provide the services that remote communities want. Be in touch with stakeholder satisfaction and take on recommended improvements to how we serve people.



Optimise resources

Maintain best-in-class resource optimisation and reporting systems. Develop and implement strategies to do a lot with what we have. Ensure compliance with internal financial processes.



Enhance impact and learning agenda

Publish research and make decisions based on evidence. Improve accountability and evidence-based decision-making. Partner with researchers to publish impact evaluations.



Increase job satisfaction

Be the best place to work. Provide staff members with what they need to thrive and serve our shared mission.

HOW WE WILL SUCCEED

People

We are a dedicated team of professionals who are passionate about serving remote communities and making the world a more equitable place.

Partnerships

We specialize in strategic partnerships with governments, service providers, and donors in order to maximize our shared positive impact in the communities we serve.

Evidence

We focus on continuous innovation and adaptation based on RCT and implementation science research and stakeholder feedback.

Optimization

We commit to optimizing resources to ensure financial sustainability and doing a lot with a little.



TESTIMONIAL

*The health workers bring essential **drugs for malaria, ulcers, and high blood pressure**, and even carry machines to test us. When someone has a serious condition, they are treated here without having to go through long lines like at Kiwangala health facility. This service has been life-changing.*

***Pregnant women and children** especially benefit. Many children come with malaria and, after completing the dose given here, they fully recover.*

*On behalf of myself and the entire **Kisekka community**, I thank the organization behind this outreach. We are **truly grateful** and request that these services be extended to **other remote villages** as well. Though the work is voluntary, the **impact has been tremendous**.*

PARTNERING WITH HAC

Collaboration is the cornerstone of our mission to link remote communities to healthcare. By joining forces with governments, service providers, philanthropic organizations, and innovative health partners, we can amplify our impact and bring essential medical services to those who need them most. Our network of committed partners helps us break down barriers, develop innovative solutions, and create sustainable healthcare pathways in underserved regions.

We are seeking passionate partners who share our vision of equitable health access and want to make a meaningful difference in communities that have been historically overlooked. If you want to explore partnership opportunities, you can reach out to us at info@healthaccessconnect.org to start a conversation about how we can work together to improve healthcare for remote communities.

